

ED OBSERVATION UNIT:

Decision Escalation Protocol

NYC H+H KINGS COUNTY HOSPITAL CENTER

In the event of any issues surrounding patient care or ED Observation operational procedures, please contact any of the following members of the ED Observation leadership team:

Dr. Donald Doukas
doukasd1@nychhc.org
Mobile: 613-741-0710

Dr. Elias Youssef
youssefe1@nychhc.org
Mobile: 917-379-8164

Dr. Selwena Brewster
brewstes@nychhc.org
Mobile: 860-331-1911
Work cell: 646-271-5640

In the event that one of the aforementioned providers are unavailable, please escalate matters to one of the following ED Directors:

Dr. Richard Leno
lenor@nychhc.org
Medical Director, Department of Emergency Medicine
Mobile: 917-270-7242
Work cell: 646-320-1627
Office: 718-245-2970

Dr. Rajesh Verma
Rajesh.Verma@nychhc.org
Chief of Service, Department of Emergency Medicine
Work cell: 646-245-6397